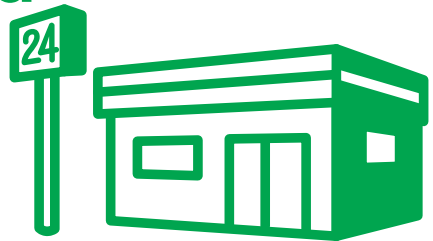


No more waiting in long lines at the ward office!

Stop waiting for 2 to 3 hours during moving season!

Get your Residence Record at the convenience store!*

Cheaper, faster, and easier than the ward office, you can get various certificates using the multi-copy machine at convenience stores.



Complete your Moving-Out Notification on your smartphone!

There's no need to come to the ward office! You can complete Moving-Out Notification procedures for moving out of Fukuoka City through the Mynaportal service.



Moving procedures are easy with an advance booking!

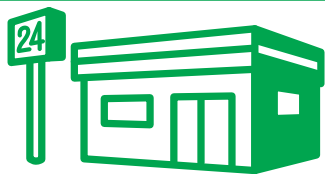
You can receive priority service to significantly reduce your waiting time at the ward office by booking in advance for various procedures related to moving.



*Your My Number Card is required.



Get your Residence Record at the convenience store!
Convenience Store Certificate Issuance Service



What you need

- My Number Card
- PIN (4-digit number)
- Certificate issuance fee

Available time

- For copies of your Residence Record
- For Personal Seal Registration Certificates

Every day from 6:30 a.m. to 11:00 p.m.

- For Family Register Certificates (Individual Records/Complete Records)

- For copies of Family Register Appendices
- Every day from 9 a.m. to 5 p.m.

If you do not have a My Number Card

You can also get official certificates here

- Official Certificate Service Corner
- Post office
- Send a request by post

Complete your Moving-Out Notification on your smartphone!
Online Moving-Out Notification



What you need

- My Number Card
- PIN (4-digit number and 6 to 16 alphanumeric characters)
- Compatible smartphone or PC

Time required for input

About 15 minutes

If you do not have a My Number Card

Submit your Moving-Out Notification by post.

Moving procedures are easy with advance booking!
Book online to arrange moving procedures



What you need

- Smartphone or PC

Time required for input

About 10 minutes

Go to the counter at the time of your booking

Priority reception

Procedures you can book

- Address change notifications (Moving-In Notification, Change of Address Notification and Moving-Out Notification)
- Procedures that must be done when moving: Medical Subsidy for Children, Childcare Allowance, National Health Insurance, etc.

The above services are convenient when you move in or move out of your current address.

《Common procedures when moving》



Get your Residence Record and other official certificates at convenience stores!

Submit your Moving-Out Notification online!

Book online to make the moving procedures at the ward office easier!

The New Normal in Fukuoka City
 Dedicated webpage

Scan here for detail

福岡市の新常識

検索

<https://fukuoka-shinjoshiki.jp>

※Japanese only

